




VISUAL MANAGEMENT

MODULE 5


Brought to you by:  **PATRICK
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**LEAN
SOLUTIONS**

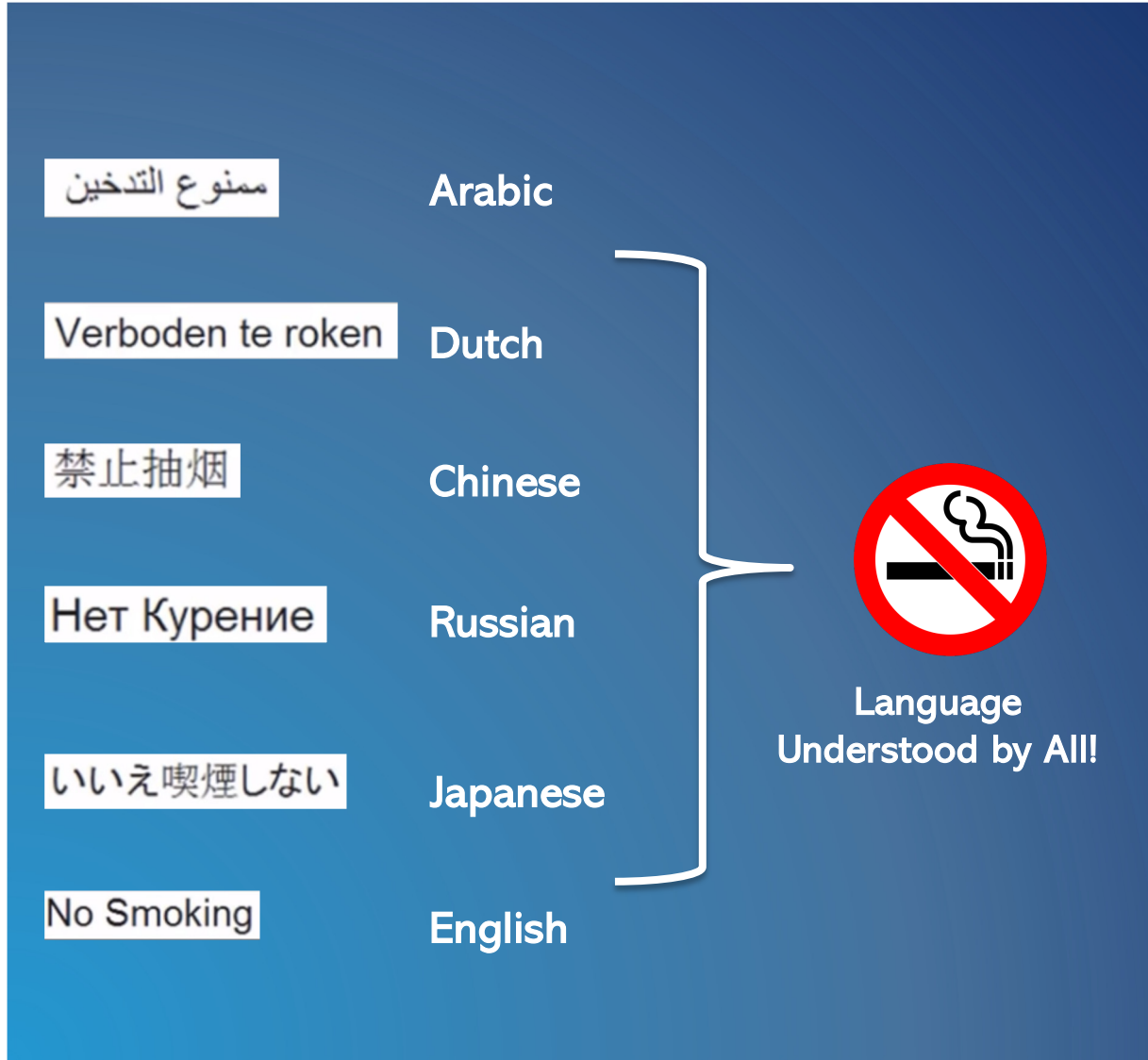


LEARNING OBJECTIVES

- Understand what is Visual Management
- Understanding why Visual Management is important in a Lean Environment
- Learn how to implement Visual Management that fits in your organization

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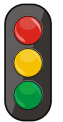
VISUAL MANAGEMENT

Can you understand what
is show on the left?



WHAT IS VISUAL MANAGEMENT?

- The ability to manage everything in your business visually
- Managing visually is the ability of a system to quickly show the current status to anyone that stands and observes, within 30 seconds.
- *EVERYONE* in your business understands and knows how to respond if something is wrong.



WHAT IS VISUAL MANAGEMENT?

- Visual Management helps us become more effective problem-solvers by helping us with problem detection, since it helps us identify abnormalities quickly and easily.
- Visual Management helps us manage with our eyes. Done correctly, it helps us see at a glance how we're doing without having to read through reports, look up data, or wait for a briefing.

4 COMMON TYPES

VISUAL SIGNALS

 Visual Instructions

 Visual Management

 Visual Representations

4 COMMON TYPES



Visual Signals



VISUAL INSTRUCTIONS



Visual Management



Visual Representations



4 COMMON TYPES



Visual Signals



Visual Instructions



VISUAL MANAGEMENT



Visual Representations



4 COMMON TYPES



Visual Signals



Visual Instructions



Visual Management



VISUAL REPRESENTATIONS






WHY

VISUAL MANAGEMENT

- Provide Real Time Information
- Reduce Waste and Poor Quality
- Empowerment and Ownership
- Drive Accountability
- Faster Response Time to Problems

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WHY

VISUAL MANAGEMENT

Easy to See Processes

Workflow is Clear

Inexperienced Can Understand

Easier to Manage



WHY


VISUAL MANAGEMENT

Develop a Routine

Daily, Weekly, Monthly

Show All Areas of the Organization

Should be a Display of Plant Performance

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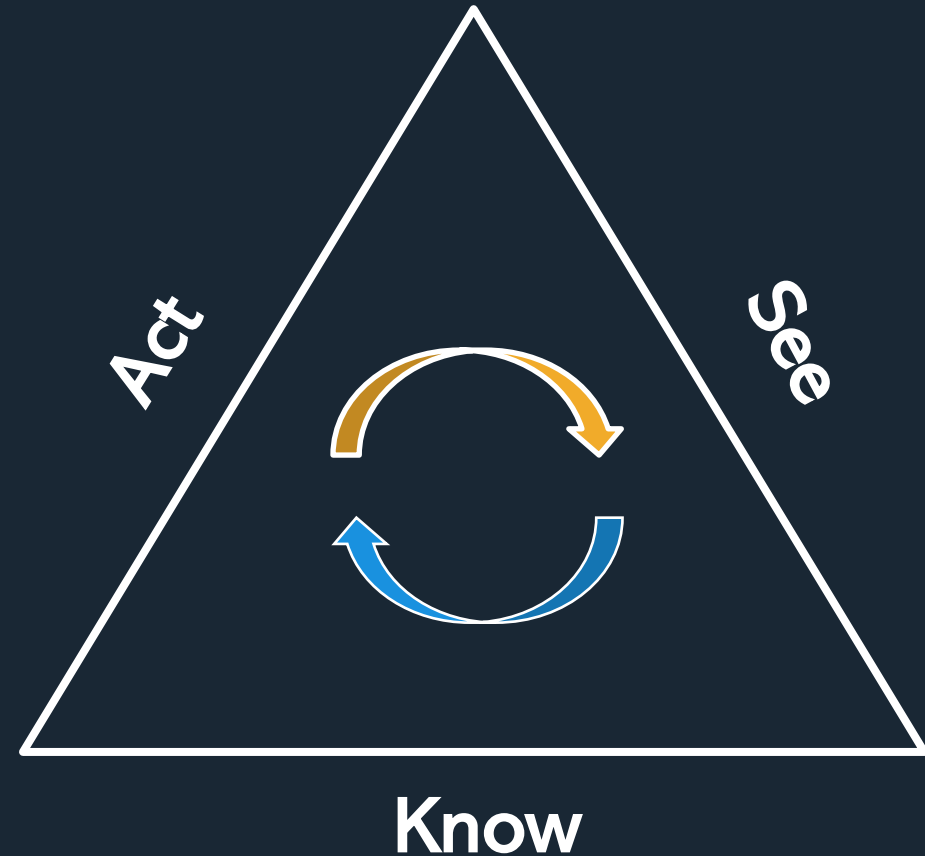
THE VISUAL OFFICE

Make problems visible

Communicate status

Improve productivity

Improve confidence



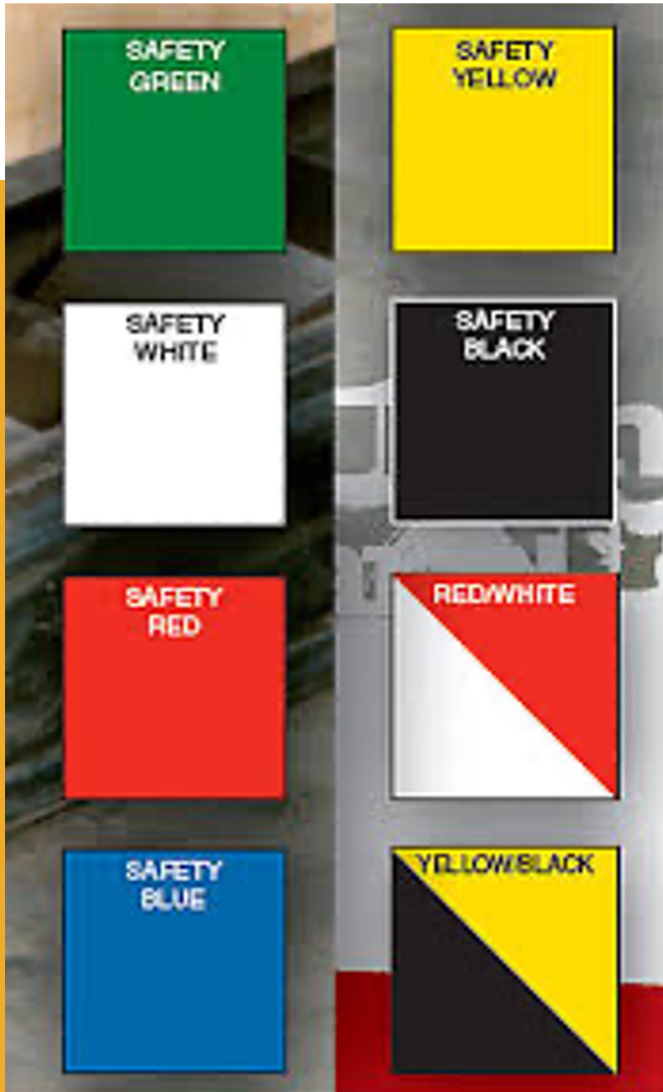
VISUAL MANAGEMENT CYCLE



SAFETY

AND SIMPLE IDENTIFICATION

Fire Dangers
Fire Extinguishers
Chemical Dangers
Storm Shelters
Emergency Shut Off's
Electrical Box Clearance
High Voltage Notification
Evacuation



COMMON COLORS

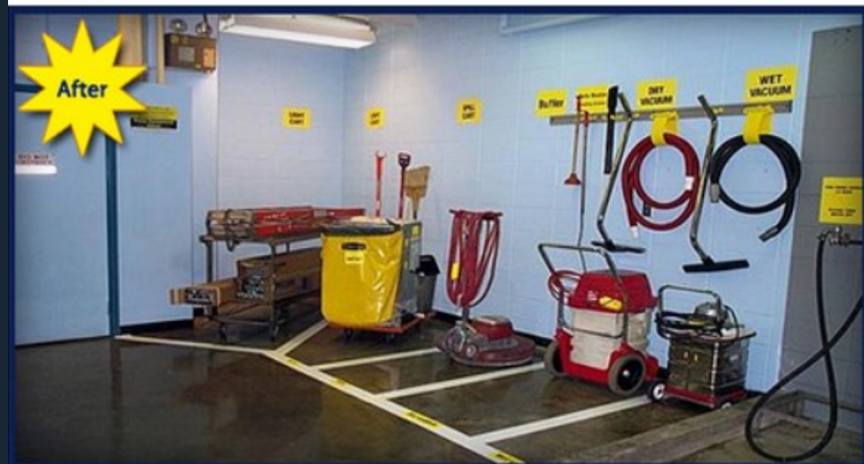
DANGER


WARNING

CAUTION

NOTICE

VISUAL MANAGEMENT AND 6S





DESIGNING VISUAL SYSTEMS

- o Who is your audience
- o Using the right media
- o Don't overdo it



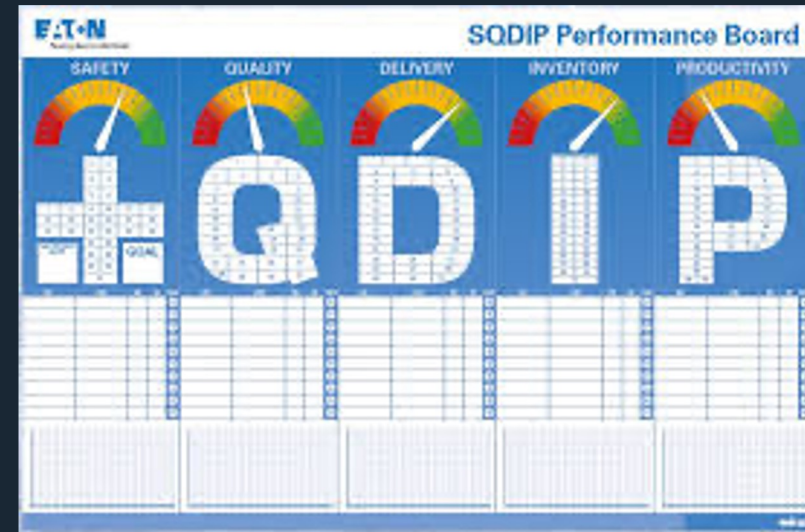
LEADING CHARACTERISTICS

- o Clear and easy to understand
- o Team ownership
- o Promote team ownership
- o Close to the process
- o Limit the data displayed

VISUAL MANAGEMENT BOARD EXAMPLES



Safety Cross



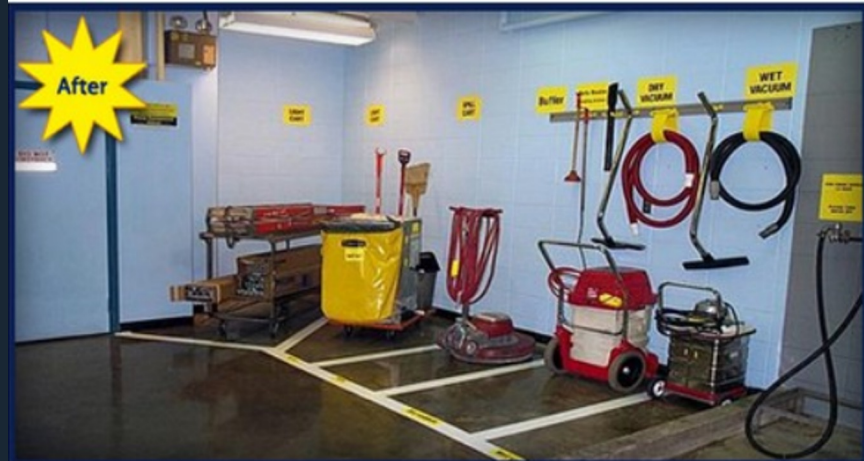
QDPI Indicators
with Safety 1st









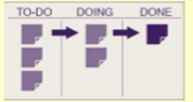



HOW TO START YOUR VM JOURNEY



- Go See
- Brainstorming Activity – What problems are you trying to solve?
- Team members understand why VMS are beneficial
- Discuss VMS components
- Create board using the VM board elements
- Try it out! Check and adjust as needed

VISUAL MANAGEMENT AND 6S



Self-assessing			
<p>1. Who we are and What we do</p>  <p>What do you manage? People? Project? Product?</p>	<p>2. What problem are we trying to solve? (What are you struggling with?)</p>  <p>What is in your objective? Goal VS Actual Pain points? Roadblock to achieve your goals?</p>	<p>3. What is current situation?</p>  <p>Recommended Reading: "Visual Workplace, Visual thinking" Chapter 2 (Page 21-51): The building blocks of Visual thinking</p>	<p>4. What better looks like? What is your biggest opportunity?</p>  <p>Recommended Webinar: Mike Wroblewski- Visual Management: What Good Looks like</p>
Bench-marking		Getting Started	
<p>5. Learn from companies outside of Amway</p>  <p>Recommended tour/reading: Nationwide Insurance Inc. Menlo Innovation Inc. Herman Miller Inc. Lean Product Development (Chapter 4)</p>	<p>6. Learn from groups within Amway</p>  <p>REQUIRED resources: ITM VMS model line IT VMS model lines Customer Service VMS VMS Community of Practice</p>	<p>7. Create team awareness and buy-in</p>  <p>Management and Individual Contributors align on goals and objectives Prioritize work for VMS kickoff workshop</p>	<p>8. VMS Kick-off workshop</p>  <p>VMS coach facilitate 2 hour Kick off workshop with all team members. Determine flow of work, unit of work and follow up actions.</p>
Experiment and continuously improvement		Share and learn best practices	
<p>9. Create Visual Board</p>  <p>Recommended video: How to build a Kanban Board?</p>	<p>10. Conduct "huddle"</p>  <p>REQUIRED: Video: What a healthy standup meeting should look like Recommended: Article: It's not just standing up: patterns for daily standup meetings</p>	<p>11. Try, reflect and improve</p>  <p>Recommended approach: HCD technique: Rose/Thorn/Bud Seek feedback from CoP peers Read article: Integrating visual management & management standard work with visual management tools</p>	<p>12. Share your VMS journey</p>  <p>Become model line for other groups Join and share your VMS journey through VMS Community of Practice</p>


CREATING

VMS RECIPE CARD



POINTS TO REVIEW

- Keep it Clear and Concise
- Who, What, Where
- Basic Markings First
- Understandable for All

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Questions?



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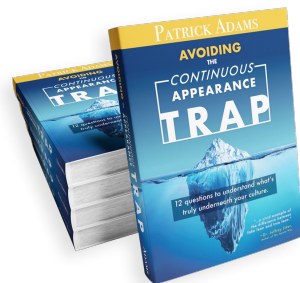
EMAIL
Office@PatrickAdamsConsulting.com



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LEAN SOLUTIONS



ACADEMY



COMMUNITY



PODCAST



MASTERMIND

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