

## **Leader Standard Work Matrix**

Tasks Category	Team Leader	Supervisor	Operations Team or Plant Manager*
Tier 1	Lead	Attend 1 per day (rotate through areas responsible for)	
Tier 2	Attend	Lead	
Tier 3		Attend	Lead
Plant Board			Attend
Standard Work	Daily Audit     Update as necessary	Verify visual system up to date     Audit 1 per week per area     Verify standard work revision is current	1 per week
Process Performance	Observe for abnormal - follow escalation Monitor:     Hour by Hour boards     PM completion     5S     Product quality (incoming and outgoing) Frequently throughout the day	Observe for abnormal - follow escalation  • Audit logs  • Monitor 5S/PM  • Monitor hour by hour boards  • Daily KPI team board audit  Minimum: start/End of shift	During Gemba: Review corrective actions / plans for top issues Discuss team board problem solving process Review training matrix and ensure plans in place Pay attention to lean waste and review plans
Gemba Walk	w/ Supervisor	1 daily with team leaders     1 per week per area with Ops Mgr	1 per week per area
Continuous Improvement	Kaizen on the line: •solve a problem • complete item from team board	Follow up on member ideas     CI coaching     Support/lead mfg initiatives	Lead strategic initiatives     Lead operations CI project
Training	train new member     maintain training matrix     learn a job on the line	Ensure proper training and document upkeep	Support /provide training
Safety	Daily 2-5 minute safety discussion     Safety Audit	Daily 2-5 minute safety discussion     Safety Audit	Daily 2-5 minute safety discussion     Safety Audit
LSW Review		Review Team Leader	Review Supervisor
HR	Notify team of OT	Staffing     Assess member performance     Promotion/disciplinary action	Assist supervisor as required     Hr activities for direct reports as required