

VISUAL MANAGEMENT

RUN CHART

What it is:

A tool to collect and display observed performance data over a specified period of time.

The benefits:

- The displayed data can be studied for trends/patterns.
- Performance can be compared before and after implementation of a solution to measure its impact.

The steps:

- 1) Collect performance data and create a graph.
- 2) Draw the time line or sequence scale on the 'x' axis.
- 3) Plot the variable you are measuring on the 'y' axis.
- 4) Calculate the average and draw a line at this value.
- 5) Interpret the Run Chart. Focus only on vital changes.