

LEADER STANDARD WORK

Coaching Questions

Lesson 2:

The Power of Leader Standard Work

Question	Answer
1. Asking the Leaders doing the work, "What information is lacking for them to make everyday decisions"?	
2. What information is lacking for them to do their tasks and job functions effectively?	
3. What problems are created because of a lack of information?	
4. What Standard Work are Leaders following to complete their tasks? Do they have it? Where is it? Is it easy to reference and use?	
5. Is the process they follow to complete their tasks designed correctly?	
6. How can we use PDCA to improve any current Leader Standard Work Process?	