

GEMBA WALK CHECKLIST

Questions to ask



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- What are you currently working on?*
- Is there an established process for this type of work?*
- Do you have any problems with the established process?*
- Why is there a problem?*
- How can you fix the problem?*
- What do you do to recognize the root cause of the problem?*
- Who do you speak with if there is a certain problem?*

Quick 3 Question Summary

1. *What is Working?*
2. *What is NOT Working?*
3. *Given that, What will you do differently moving forward?*